

## Terms and Conditions

### Online Booking Request

**Complete the form** with your stay details and send us your request. We will respond quickly **to confirm availability** of your request.

### Booking confirmation

We send you a **digital format of the accepted reservation**. The reservation is considered complete and confirmed once you send us this **completed form and confirmation of total payment**.

The **rate published on the website of the all-inclusive programs** is per person, based on a cabin for 2. Individual cabin pays an additional US \$ 50 per night. Option to share with someone of the same gender is based on availability.

**Children under 11 and elders over 70** pay 80% of the rate. Children from 0 to 4 years old do not pay. In these cases, they must hire a private guide in advance (additional cost).

Additional to the rate of your program (\*):

**Matrimonial Suite Cabin with river view** pays an additional US \$ 80 in total per stay. It comes with Wine & Fruits Special.

**Jungle Home Cabin** pays an additional US \$ 120 in total per stay. It comes with Wine & Fruits Special.

Standard cabins add the **Wine & Fruits Special** for US \$ 25 total.

Enjoy the **Honeymoon Special** for an additional US \$ 50 total.

**Additional night** without tour pay US \$ 80 per night per person

**Additional activities** from US \$ 10 per person. Inquire more details.

**Private tour guide** has an additional US \$ 50 total per day.

**Private transfer by river** has an additional US \$ 100 per trip.

*(\*) Book your extras in advance on the web and receive a 10% discount.*

*(\*) Subscribe on the web to receive discounts and special offers for your reservation.*

### Payment confirmation

To complete and confirm your accepted Reservation, you send us the payment voucher of the total amount paid to [amazonplanet.peru@gmail.com](mailto:amazonplanet.peru@gmail.com).

#### Payment methods:

1. **PAYPAL:** [amazonplanet.peru@gmail.com](mailto:amazonplanet.peru@gmail.com) in US \$. We DO NOT cover their 4.8% commission and it is added to the total payment.

2. **BANK DEPOSIT:** in US \$. We DO NOT cover your transaction fee, check with your bank to avoid inconvenience.

Bank name: Banco de Credito del Peru (BCP)

Bank address: Jirón Lampa 499 - Lima 01 - Peru

Name of the company or beneficiary: AMAZON PLANET S.A.C.

Bank account in US dollars N ° 485 18 700 521 12

SWIFT code: BCPLPEPL

**Purchases at the lodge's bar and shop**, you pay in advance an average amount that we recommend or you pay when leaving the Lodge.

### **Booking cancellation (\*)**

The **refund** of the total payment of your confirmed reservation will be given as follows:

If you cancel before 60 days of your arrival - 100% refund.

Between 59 and 46 days - 70% refund.

Between 45 and 31 days - 50% refund.

Between 30 and 10 days, 20% refund.

Between 9 days and NO SHOW (if for any reason you do not come) - There is NO refund.

(\*) The withholdings that occur, depending on the payment method, will be deducted from the amount to be reimbursed.

(\*) For groups 16 travelers or more, 5% is retained without refund and cancellation applies from 90 days of arrival.

### **Reservations during COVID**

We have all the **health and safety prevention protocols** established by the national health agency and the WHO against COVID-19.

Due to the COVID-19 situation, we make the **cancellation more flexible** for reservations with an arrival date until March 31, 2021 as follows:

If you cancel before 30 days of your arrival - 100% refund

Between 29 and 15 days - 70% refund.

Between 14 and 7 days - 50% refund.

Between 6 days and NO SHOW - There is NO refund but you can change the travel date for later or transfer your reservation to another person.

### **Travel conditions**

Once your reservation is confirmed, it is the responsibility of each traveler to **read our website** and comply with all the recommendations and regulations provided by Amazon Planet before their trip.

For more details about the Lodge and **to prepare for your trip**, check our website and download your **JUNGLE GUIDE**.

For details of **your chosen program**, check our website and download your **ITINERARY**.

For details of the **Responsible Tourist**, check our website and download our **GREEN CODE**.

As a security measure, it is necessary for each traveler to **sign our liability exemption form** before entering the Lodge.

**Declare your valuables upon arrival** at the Lodge with the administrator for safekeeping during your stay if you wish.

*The company is not responsible for the breach of our rules and conditions by the client.*

**THANK YOU FOR CHOOSING AMAZON PLANET, WE LOOK FORWARD TO YOUR ARRIVAL!**